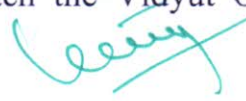


- 02.** The said complaint was registered as C.G.No.103/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to non-availability of material at district stores, there was delay in releasing the service connection and subsequent to the complaint, they released the service connection and thereby redressed the grievance of the complainant.
- 03.** Complainant absent. Heard the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copy of the satisfaction letter issued by the complainant. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. Hence, this Forum recorded the version of the respondents and opine that the complainant did not attend to the enquiry as his grievance is redressed and hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.



No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

06/03/24

CHAIRPERSON

[Signature]
Member (Finance)
06/3/2024

[Signature]
Member (Technical)

[Signature] 6/3/2024
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

[Signature]